

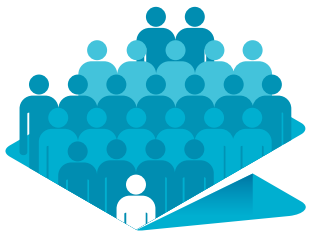


# FY 2022 Highlights

As our community healed from an extended period of isolation and intangible loss, Richland Library continued to advance our community and enhance the customer experience for current and new customers alike.

From Carry-Out-Kits to circulating Wi-Fi hotspots; personalized recommendation services; career coaching and social service hotlines; and outdoor programming, the library continuously demonstrated resiliency and innovation to meet the ever-changing needs of our community while adapting to provide unfettered access to information for all.

## Highlights by the Numbers



**242,175**  
Total Cardholders

**23,742**  
New Cardholders

**79,519**  
Active Cardholders



**827,387**  
Visits Systemwide



**2,936,630**  
Total Circulation

**549,318**  
Database Uses



**Programming**  
**99,752**  
Total Attendees

**69,795**  
In-Person Attendees



**5,358**  
People received  
social work services

**2,508**  
Career Coaching Sessions



## Impact in Action

### Enhancing the Customer Experience

#### Keeping Each Other Safe

Community partnerships with organizations like SC DHEC, Richland County Council, and Cooperative Health enabled the library to respond quickly to the COVID-19 health crisis. Through these partnerships and additional grant funding from Communities for Immunity, the library

- Hosted free COVID-19 testing sites at three locations;
- Distributed at-home testing kits and 25,000 face masks;
- Held 12 COVID vaccine clinics at two locations;
- Connected more than 600 people with community health experts during a virtual town hall; and
- Opened a weekly Virtual Care Clinic to provide consistent preventative care

#### Getting Outside

Families took a step outside to connect with the library in new ways. Three StoryWalks were launched along accessible trails in Doko Meadows Park, Coughman Road Park and Riverfront Park, and a nature walk was opened at Richland Library Ballentine. Additionally, customers enjoyed an array of outdoor programming including Pop-up Art Shows, En Plein Air Painting, Open Mic Nights, and Storytime in the Garden.

### Advancing Our Community

#### Talking About Race

The library partnered with Richland County to honor the work and sacrifice of Dr. Martin Luther King, Jr. during the first-ever Richland County Racial Justice Week, and inspired honest conversations through more than 150 [Let's Talk Race](#) discussions and specialty events—featuring guests such as Jodie Patterson, Dr. Cornel West and Beverly Jenkins.

#### Conducting a Workplace Equity Study for the Midlands

In partnership with the Midlands Business Leadership Group (MBLG) and EngenuitySC, the library conducted a [human-centered design study](#), as part of MBLG's Workplace Equity Initiative. The study provided a framework for business leaders throughout the Midlands to receive candid feedback about barriers within their organizations, as well as those that exist in the recruitment and growth of BIPOC (Black, Indigenous and people of color) employees across industries.

#### Offering a Helping Hand

2,118 individuals received funding guidance for the Emergency Rental Assistance Program from the library's Social Work team, which is now housed in the larger Social Work Center located on the Third Level of Richland Library Main.



Our Numbers

▼ REVENUES

30,100,000  
County Appropriation

865,327  
State Aid Funding

783,912  
Grants and Donations

352,548  
Other Revenue

**\$32,101,787**  
TOTAL

EXPENDITURES ▼

20,975,541  
Personnel

5,267,490  
Operations

3,773,381  
Materials

395,150  
Capital Expenditures

**\$30,411,562**  
TOTAL

▶ [Click here to view the full auditor's report.](#)



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